

Grandstream Feature Codes

Standard		
Code	Name	Detail
*1	Blind Transfer	Transfer a call to another extension.
*2	Record Call	Starts recording of the currently active call.
*4	Attended Transfer	Attended transfer of a call to another extension.
*72	Call Forward	Forward all calls to another destination.
*73	Cancel Call Forward	Stop forwarding all calls to another destination.
*411	Directory	Search for extensions by name.
*67	Call Privacy	Activate Call Privacy
*69	Call Return	Call back the last incoming number.
*732	Record	For recording messages for IVRs etc. ¹
*8 [ext]	Extension Intercom	Page a specific extension.
*870	Redial	Redial a number.
*8	Group Intercept	Intercept a call that is ringing on the same group.
** [ext]	Extension Intercept	Intercept a call ringing on a specific extension.
*886	Global Intercept	Intercept any ringing call.
*97	Check Voicemail	Requires extension password.
*98	Check Any Voicemail	Requires extension and extensions password.
*99 [ext]	Send to Voicemail	Send a call directly to voicemail.

1: This feature code requires a PIN.

Advanced		
Code	Name	Detail
*23	Agent Login/Logout	Used with Call Centre.
*33[ext]	Eavesdrop	Listen to an active call. Press 1 for remote, 2 for local or 3 for full conversation.
*9195	Delay Echo Test	Audio is played back after a 5 second delay.
*9196	Echo Test	Audio is played back immediately.
*9197	Milliwatt Tone	Tone playback.
*9198	Test Tone	Tone playback.
*9664	Test MoH	Music on Hold playback.